

New Clinical System Nov 18th 2014

We moved to our new system, emisweb, on November 18th.

The new updated system is significantly different to the one currently in use and the Team are currently undergoing a period of training and familiarisation. Please bear with us whilst the team becomes acclimatised to the new system and everything it can do for us and for you.

Friends and Family Test

NHS England has launched the Friends and Family Test. This is intended to provide patients with an opportunity to feedback about the services we provide and our success is determined by how many of our Patients would be extremely happy to recommend us to friends and family. Please feel free to take part in this initiative. We have postcards available for feedback in reception or responses can be provided on line via this website.

Summary Care Record

All practices are required to take part in the Summary Care Record upload by the end of March 2015. The Summary Care Record is an electronic record which contains information about the medicines you take, allergies you suffer from and any bad reactions to medicines you have had. The intention is that having this information stored in one place makes it easier for healthcare staff to treat you in an emergency, or when your GP practice is closed or if you are away from home in another part of England.

Patients are able to opt out of the uploading of their detailed information to the SCR. For more information including an Opt Out form visit <http://www.nhscarerecords.nhs.uk/> We cannot accept an opt out request using any other method than the official form which is available via the nhs website, this website (see SCR page) or from reception.

As a Practice we plan to complete the upload process before the year end in March 2015 and have a date of the 11th March scheduled for this to go live.

Online Access to Medical Records

We currently offer patients the opportunity to book appointments and request repeat medication online. If you are a Brampton patient and opt to request repeat prescriptions this way then please allow an extra day for us to action this for you as requests are processed by our Dispensary at Alconbury and dispatched to Brampton via our internal mail.

Patients who wish to have online access to repeat prescriptions and appointment booking need to request this from reception who can generate a letter detailing the login information they will need to access these services.

We have also recently commenced with the offering of patients online access to summary information from their medical records. This includes your demographics, medications, immunisations and allergies.

Patients that wish to have online access to their records will need to complete a form to request this, have read and understood their responsibilities as a patient as detailed in the leaflet 'its your choice' and will be asked to provide photographic identification as proof of identity.

Our online services for patients are accessed via the partnership website www.patient.co.uk

Patient Choice of Practice

With recent changes to GP contracts, Doctors surgeries are now able to sign up to a service whereby they can register patients from outside their existing Practice area. As a Practice, we have taken the decision not to participate in this service. With anticipated population growth imminent at both Brampton and Alconbury air bases we feel it is important that we concentrate our efforts on ensuring that we can continue to provide a consistent, high level of patient care to our existing patients whilst working to accommodate the anticipated growth in list size.

Team Changes : We currently have Drs Cole, Hayati, Otobo and Crowson with us as GP trainees. Dr Crowson leaves us next week and will be replaced with Dr Toonah. We continue as trainers of Cambridge University Medical Students. All trainees are supported by our GP team to ensure you continue to receive a positive experience at the Surgery.

Research Projects

We continue with our work as a 'Research Ready' accredited Practice and we are currently involved in the following studies;

HEAT is about a condition called helicobacter pylori – this will involve a breath test for some patients. If you are eligible to be involved, we will write to you.

TWICS is a study about respiratory conditions, and again you will be contacted if you are eligible to take part.

VBI we continue with our work in this randomised trial which evaluates the effectiveness of using a pedometer in conjunction with an NHS Health Check. If you are invited to take part, we would encourage you to do so.