

Alconbury & Brampton Surgeries

Partners Update: As winter approaches and cases of Covid-19 are on the increase nationally we would like to reassure you of our commitment to deliver good healthcare in a safe way within the community. GP appointments always have, and continue to be available but will be via telephone in the first instance in line with Department of Health national Guidance. We also continue to provide video consultations and where clinically necessary will offer patients a face to face appointment.

We have opened up our Nurse and HCA appointments to recommence services that can be delivered in a way that protects patients and our team but to do so means that our capacity is reduced by a third. Please bear with us if wait times are a little longer than previously experienced. I would like to reassure patients that we are and always have been open and would encourage that you seek medical advice should you need it.

Our team have been working conscientiously and consistently since March to deliver continuity of care within constantly changing guidance. The next few months are likely to bring further challenges and I ask that our patients be understanding of the ongoing pressures under which we are working as we endeavour to meet their needs.

New technology:

Accurx This is the platform we use to host video consultations, share photo images and send patients SMS messages. It is fully accredited in terms of national standards for confidentiality.

Doctorlink This service is available to help patients check their symptoms to ensure that they are seen by the service most suited to their needs, including appointments at the Surgery.

NHS APP can be used by patient's age 16+ to make appointments, order medication, view results and access their online medical records.

Team Changes; As a member of the A1 Primary Care Network we now have a Physiotherapist at the Practice one day a week, Simon Margot, who will be working to support our GPs in managing musculoskeletal issues. We also have Social Link Worker, Andrew Hall, who will be able to work with patients to access non-clinical services available locally. We have a new Dispenser, Charlotte, a new secretary Jane and a new receptionist at Brampton, Dawn and we would like to take this opportunity to welcome them to the Practice Team. Dr Kooverjee is returning from maternity leave and we currently have GP Trainees Drs Hlaing, Goburdhone, Pollock, Qureshi, Vincent, Kelly and Badawi with us at the Practice. The hosting of medical students from Cambridge University has recommenced and we appreciate your ongoing support as we implement new ways of supporting the GPs of the future in their training.

Albram Many members of our patient group are still working to help support vulnerable patients in their local community but regret that they have had to suspend their volunteer drivers service. The Practice would like to express their sincere gratitude for the ongoing volunteer support being offered to our Patients by the local community.

Melanie Gearing
Practice Manager