

Alconbury & Brampton Surgeries

Practice Update: Our list size continues to grow; we have registered an additional 700 patients in the last 12 months with both Surgeries growing at a comparable rate. Brampton continues to be the slightly busier Surgery with 55% of registered patients compared to 45% at Brampton. We have been working hard behind the scenes to monitor this growth and ensure both our clinical and administrative teams are supported in their ability to meet our Patient's needs.

SMS Messages: We now send text message appointment confirmation and reminders to all patients and may occasionally contact you this way regarding a message waiting at the Surgery. Please ensure your details are kept updated.

Online Access to Medical Records: Patient's age 16+ are encouraged to request full access to their online medical records to be able to view results and coded entries independently. Please request a form to apply for this from reception and return it with Photo ID and we will be able to activate this for most patients.

Team Changes; We welcome a new Medical Secretary, Yvonne, to our existing team and a new receptionist at Brampton, Jill. We currently have GP Trainees Drs Nelapatla, Banin, Goburdhone, Hlaing and Lin with us at the Practice as well as hosting medical students from Cambridge University.

Surgery Superstars: Our Surgery feedback scheme designed to recognise members of the team that deliver the difference in terms of patient care has been well received. We are extremely proud to have had so many positive comments from you and it is a pleasure to share such positivity with the team. We received 24 nominations in the second half of 2019 with recognition awards being presented to Gaye in our Dispensary, Lesley from our Secretarial team and Dr Leonard a GP based at Brampton.

Albram our patient group has been busy raising funds with their Christmas raffle and continue to make a real difference to patients through their provision of an essential car service for local patients. We would especially like to thank Harry Cairns who recently stepped down as our Treasurer after many years of service to Albram.

Melanie Gearing
Practice Manager