

Alconbury & Brampton Surgeries

Partners Update: At this time of uncertainty, my colleagues and I would like to reassure you of our commitment to deliver good healthcare in the community. As GPs, we are continuing to provide telephone and video consultations. These can be booked in the usual way and if necessary we may offer patients a face to face consultation. We encourage you to stay safe and follow Government guidelines but also to seek medical advice should you need it. We would like to express our gratitude to you for supporting the Practice during this exceptionally difficult time.

Dr Saket Patel

Community Support There are various volunteer groups and organisations able to offer support locally within the villages served by our Practice. For further information do telephone reception who can share contact details.

Online Access to Medical Records: Patient's age 16+ are encouraged to request full access to their online medical records to be able to make appointments, order medication and view results. This access is available via Patient Online or the NHS APP.

Team Changes; As a member of the A1 Primary Care Network we will be working with 2 clinical pharmacists, Nazish Perween and Candy Chow. They will be working to support our GPs in managing your medications and may be in touch to discuss this with you in future. We also have a new GP, Dr Friya Bhatti joining our existing team in April. We currently have GP Trainees Drs Nelapatla, Banin, Dada, Hlaing and Pollock with us at the Practice. The hosting of medical students from Cambridge University has been paused.

Complaints: Whilst we are currently managing the demands of the Covid-19 pandemic the Patient complaint process has been put on pause by NHSE. However should you have any concerns then please do continue to raise them with us as we hope to resolve any issues as promptly as possible.

Albram Many members of our patient group are still working to help support vulnerable patients in their local community but they have had to suspend their volunteer drivers service due to social distancing guidance.

The Practice would like to take this opportunity to express their sincere gratitude for the volunteer support being offered to our Patients within the local community at this present time.

Melanie Gearing
Practice Manager